



Season's Agency Contract: 1st November 2023 → 31st October 2024

Bookings via: info@kulenforest.asia and/or 085 577 177

Overview:

In the foothills of Kulen Mountain, lie 1100 acres of protected forest inhabited by the 11 elephants of Angkor. For 26 years, these elephants have given rides to visitors in the temples of the world heritage site. The Kulen Elephant Forest is a haven where these retired elephants can interact freely and are treated with the greatest care and attention. At the reserve, there are no tricks, no riding, and the elephants are now free to roam and socialize as they please.

With 75 remaining captive elephants in Cambodia, the protection of this amazing animal is more critical than ever. A visit to the Kulen Elephant Forest will not only help the elephants of Angkor but all elephants in Cambodia through the KEF's longer-term objectives, for we believe in the power of education and tourism as drivers for conservation.

Cooperation:

We offer several different commercial arrangements as detailed below. As this is our first year in operation, we will offer all collaborators a contract for only one season in case adjustments need to be made.

Regularly Scheduled Visits:

All groups are limited to 12 pax (including all agency staff) and can be privatized for more than 12 pax. All agency staff will be charged full price for their visit, except local, non-English-speaking guides who are welcome for free, subject to availability.

Dietary: All meals are served with vegetarian options. Please notify us of dietary restrictions.

Recommended Items: Sports shoes, sunglasses, a hat, sunscreen, mosquito spray, and an outfit that can get dirty.

• A Morning with Elephants

- Scenic 1-hour drive from downtown Siem Reap to Kulen Elephant Forest.
- Introductory briefing.
- Elephant meet and greet.
- Observation trek. (2km)
- Make enrichment and watch the elephants play by the pond.
- Khmer-style lunch
- Return to Siem Reap

Duration	8:00 and return at around 14:00
This package includes	Transport, Morning Tea/Coffee and Lunch

- **The Afternoon Session**

- Scenic 1-hour drive from downtown Siem Reap to Kulen Elephant Forest.
- Introductory briefing.
- Elephant meet and greet.
- Observation trek. (2km)
- Make healthy snacks to feed the elephants.
- Watch the elephants play by the pond.
- Picnic by the pond.
- Return to Siem Reap

Duration	12:00 and return at around 18:15
This package includes	Transport, Tea/Coffee and a Picnic

From 1st November 2023 to 31st October 2024

The following rates will be applied:

Product	Public Rack Rate	Partner Prices - Joining	
A Morning with Elephants	90	70	
The Afternoon Session	90	70	
Private Product	1 - 12 Pax	13 - 18 Pax	19 - 24 Pax
A Morning with Elephants	65	60	55
The Afternoon Session	65	60	55

Children rates	
Under 3 years old	Free
From 3 to 7 years old	50% off
From 8 to 11 years old	20% off

Prices: All prices are, per pax, in USD including 10%VAT

Joining: Visitors will join in with regularly scheduled public groups. Guides and complimentary transport are provided.

Private: Appropriate for GIT travel. A private group that can be larger than 12 people, following the regularly scheduled programs. Guides and complimentary transport are provided.

Private Groups of 1 - 12 Pax: Group must pay for 10 spots. Rates for tour guides and children will apply, but all empty spots will be charged the contract rate.

Private Groups of 13 - 24 Pax: Group will be quoted the contract rates and discount rates per person.

Tailored Private Visits:

We also offer tailored private visits to Kulen Elephant Forest. Booked in advance and subject to availability, a tailored visit is fully flexible to accommodate your group's individual needs. A price will be quoted by our team upon request. This option is appropriate for groups of more than 12 people.

TERMS AND CONDITIONS

1. Booking Conditions

1.1. Regularly Scheduled Visits

1.1.1. All agency and tour-affiliated staff included in the visit will be charged the full guest rate.

1.1.1.1. Non-English tour guides holding a Khmer ID card are welcome for free but subject to availability.

1.1.2. We welcome inspection visits from potential collaborators. For a scheduled tour visit, we charge \$10 per person including transport. Such visits are subject to availability and have a capacity of 2 inspectors per organization. For a quick site inspection without maximum capacity, please contact management at info@kulenforest.asia

1.1.3. Payment must be made in full at the time of booking to ensure a reservation.

1.1.4. Logistics

1.1.4.1. If transport by the agency is organized for visitors joining a public group, visitors must arrive at Kulen Elephant Forest's meeting point before:

A Morning with Elephants - 9:00AM

The Afternoon Session - 1:00PM

1.2. Tailored Private Visits

1.2.1. Tailored Private Visits are subject to availability, and we recommend the inquiry be made at least a week in advance following the complexity of the request.

1.2.2. Payment must be made in full at the time of booking to ensure a reservation.

2. General Conditions

2.1. Contract rates cannot be used on travel websites without our written approval.

2.2. Requests for more than 24 group participants will be treated as a tailored visit.

2.3. All visitors under the age of 18 must come accompanied by an adult.

2.4. Children under the age of 12 get 20% off the applied rate.

2.5. Infants under the age of 3 are welcome for free.

2.6. Disclaimers

Scheduling: Itineraries are subject to change or cancellation following weather conditions and the needs of our elephants.

Lateness: All tours leave at the scheduled time, visitors on complimentary transport are advised to arrive 15 minutes prior to departure. Missed tours are non-refundable and we will do our best to accommodate you, as rescheduling is subject to availability.

Liability: All visitors must sign a standard liability release waiver prepared and provided by Kulen Elephant Forest.

3. Payment Conditions

All tours must provide full prepayment on all booked activities to ensure a reservation. This can be arranged in two ways after Kulen Elephant Forest issues a pro-forma invoice:

3.1 Wire transfer: A wire transfer can be made to our account at Canadia bank:

Canadia Bank

Bank name: Canadia bank

Account no.: 0080000525034

Account name: Krom Des Elephants D Angkor

Bank address: Sivutha (St.), Mondul 2 Village, Sangkat Svay Dangkum, Siem Reap Cambodia

Account holder's address: Trapeang Seh Village, Kouk chork Commune, Siem Reap, Cambodia

Swift code: CADIKHPP

Account currency: USD

VAT Number: B116-250007916

3.2 Payment prior to departure: Your guide/representative will drop off the agreed payment in cash at our office prior to the visitor's departure in order to confirm the booking.

3.3 All banking fees are the responsibility of the booking party.

4. Cancellation Policy

4.1. Itineraries are subject to change or cancellation following weather conditions and the needs of our elephants. We reserve the right to cancel a tour in case of major emergencies, in which case a full refund will be issued.

4.2. Regularly-Scheduled Visits

Joining: Free cancellation over 14 days before date of visit, after 14 days, public policy applies.

Private Groups: 100% refunded if cancellation is over 30 days before date of visit, after 30 days, public policy applies.

Public:

75% refund over 48hrs

50% refund under 48hrs

0% refund under 24hrs

4.3. Tailored Private Visits: Cancellation policy will be determined on a case-by-case basis.

IN WITNESS WHEREOF the parties have executed this Agreement effective as of

Date: 01st November 2023

David-Jaya Piot

